



Administration

- Processed and mailed out approximately 8040 annual assessments that were due on January 1st. We have received 6650 payments so far. If you need any help making a payment or setting up a payment plan, please don't hesitate to reach out to us at Jenny@rotondawest.org. We're always here to help!
- Approximately **1700** members will receive communication from the RWA regarding delinquent payments and past-due balances.

Reminder emails will also be sent to pay annual assessments due on **February 15th, 2024**

- We released **8** new construction deposits for **2024**, comprising approximately **268** homes that are awaiting final certification of occupancy under the New Construction Clean Site Program.
- Since the Annual Assessment mailing was sent out, 553 name or address changes have been processed. Please update your account information to ensure that you receive important information by emailing <u>Jenny@rotondawest.org</u>
- Collected and processed 40 estoppels and 40 transfers so far this month
- Mailed out 35 West Ways Newsletters to members who requested them. If you would like a copy mailed to you, please contact Sheryl at her email address: <u>sheryl@rotondawest.org</u>
- During the week, **174** members visited the Rotonda West Association Office for inquiries and application
- Rotonda West Association used **Constant Contact** to send **1,556,106** emails to RWA members in **2023**
- Rotonda West Association handled 87,439 phone calls in 2023 from RWA members and colleagues
- The Residential Modification Committee has been working hard to process and approve 154 applications in January. <u>Please make</u> <u>sure to complete your entire Residential Modification</u> <u>Application so that we can process it efficiently, and it will be</u> <u>approved</u>
- Processed **194** parking passes and additional permits this month
- Processed and mailed out **35** new homeowner packets this month
- This month, we have processed 50 estoppel and transfer requests that provide insight into upcoming property transfers. If you would like to learn more about Estoppel Certificates, please get in touch with <u>derrick@rotondawest.org</u>
- The Rotonda West Association Administration Office has been busy **notarizing documents** for our members and is proud to have helped **41** people so far this month! If you need a document notarized, please feel free to visit the RWA office. This service is offered for free because it's one of the ways we can assist you better
- This week, worked with 4 RWA members to help them secure a contract for the removal of **dead trees** on their unimproved vacant lot in the **Broadmoor and Long Meadow** section
- Continuing to pull unapproved signs in the common areas, right of ways, and vacant lots, removing an additional **9** signs this week
- We collected approximately \$900 this week from 16 past-due payments for violation fines

Rotonda West Maintenance Staff

- The Maintenance Staff has completed the following tasks:
 - Continuing to remove dead trees, invasive species of trees, and unwanted stumps(weather permitting) that are around the lakes along L07 and L12 inside Broadmoor Park
 https://rotondawest.org/?s=Broadmoor+Park+map
 - Spot-treated the weeds along all of the landscaped beds at the **Memorial Parks**
 - Mowing around the **3.5** miles of walking paths that are located inside Broadmoor Park
 - Tables and chairs have been set up for a total of **18** meetings, including **2** committee meetings and **16** club and activity meetings.
 - Adjusted and added irrigation heads for new sod and walkways around the Community Center after replacing a valve in the irrigation system
 - We removed **45** cubic yards of scrap metal and debris from the Maintenance Building storage areas
 - Completed mowing, trimming, and treating the weeds along the Administration Building and Community Center
 - Mowed and trimmed along the Humpback Bridges along Rotonda Circle in the **Oakland Hills and Pebble Beach sections**
 - Trimmed Muhly grasses in and around Broadmoor Park parking lot, added mulch as needed
 - The maintenance staff worked tirelessly in **2023** to maintain equipment, racking up a total of **580** hours. They serviced trucks, tractors, mowers, and other equipment, greased machinery, fiberglassed and painted, welded, rebuilt gearboxes and hydraulic lines, sharpened countless blades, and performed many other tasks that often go unnoticed
 - Added mulch around the segment signs along Rotonda Circle and Boundary Blvd
 - Removed weeds and added landscaped plants to West and East Blvd front entrance signs
 - Added mulch to the front entrance sign on **West Blvd** and will do the same for **East Blvd** next week.
 - Organizing, cleaning, and installing maintenance equipment in Barn B to ensure safety
 - Welded safety chains to the back of the Shulte mower deck
 - Mowing the vacant lots in the Long Meadow sections and will begin mowing in the White Marsh section next week

 Begin adding mulch to the Memorial Parks on Rotonda Circle next week

Contractors

- Diversified Services is installing new cart path material around the Community Center. They are also preparing the new concrete for sod installation next week in Broadmoor Park, weather permitting.
- FloridAquatics continues treating and maintaining the aquatic vegetation growth in our canal system
- Invasives, grasses, and submersed plants have been sprayed in the canals and areas listed below:
 - Broadmoor(finger lakes)
 - Broadmoor Park(spot treat invasive)
 - White Marsh(trash cleanup)
 - White Marsh(spot treat water lettuce)
- The Truxor has been cutting and removing Vallisneria and grasses in the following sections
 - White Marsh(water lettuce)

Thank you,

Derrick Hedges Rotonda West Association Inc., Manager

Rotonda West Association Inc | 646 Rotonda Circle, Rotonda West, FL 33947

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